

# Hoai An Truong

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## EDUCATION

- 2005 – present           **Master of Public Health**, expected graduation date: May 2007  
                                 University of Maryland School of Public Health, Baltimore, MD
- 2001 – 2005              **Doctor of Pharmacy**  
                                 University of Maryland School of Pharmacy, Baltimore, MD
- 1998 – 2001              **Pre-Pharmacy with Concentration in Biochemistry**  
                                 The Catholic University of America, Washington, DC

## CERTIFICATES AND LICENSES

- Oct 2006 – present       **Healthcare Provider CPR**  
                                 American Heart Association
- Apr 2006 – present       **Asthma Educator – Certified (AE-C)**  
                                 National Asthma Educator Certification Board, Washington, DC
- Jun 2005 – present       **Maryland Board of Pharmacy – Pharmacist License**  
                                 Identification Number: 17475
- Aug 2005                  **Pharmacy-Based Immunization Delivery Training**  
                                 American Pharmacists Association, Washington, DC and  
                                 University of Maryland School of Pharmacy, Baltimore, MD
- Sept 2004                 **Basic Dysrhythmias & EKG Training**  
                                 National Naval Medical Center, Bethesda, MD
- Mar 2004                 **Geriatric Assessment Interdisciplinary Team (GAIT) Project**  
                                 Frostburg Village Nursing Care Center, Cumberland, MD
- Sept 2002                 **The Pharmacist's Response to Bioterrorism Training**  
                                 Department of Health and Mental Hygiene, Maryland Board of Pharmacy and  
                                 University of Maryland School of Pharmacy, Baltimore, MD

## SPECIALIZED TRAINING

- Jul 2005 – Jun 2006       **Pharmacy Practice with Emphasis in Community Care Residency**  
                                 University of Maryland School of Pharmacy, Baltimore, MD  
                                 Directors: Cherokee Layson-Wolf, PharmD, CGP and  
                                 Magaly Rodriguez de Bittner, PharmD, BCPS, FAPhA, CDE  
                                 Site: Happy Harry's, A Walgreens Pharmacy Patient Care Center, Perryville, MD  
                                 Site Preceptor: Sheri Haupt, R.Ph.

*Program Description:* An APhA/ASHP-accredited program with focus on designing, developing and implementing disease-state management programs and medication therapy management services in a community pharmacy setting

*Research Project:* Perceptions of Patients on Medication Therapy Management Services Pertaining to Medicare Part D. Poster presented and received Merit Presentation Award at the American Pharmacists Association Annual Meeting, San Francisco, CA

*Grant:* American Pharmacists Association Foundation Incentive Grant for Practitioners Innovation in Pharmaceutical Care

*Ambulatory Care Rotations:*

- Site: Medication Management Clinic, Veterans Affairs Hospital, Baltimore, MD  
Site Preceptor: Magaly Rodriguez de Bittner, PharmD, BCPS, FAPhA, CDE  
Jul 2005 – Oct 2005
- Site: Pulmonary Clinic, Veterans Affairs Hospital, Baltimore, MD  
Site Preceptor: Pamela J. Amelung, MD  
Nov 2005 – May 2006

## WORK EXPERIENCE

Jul 2006 – present

**Clinical Coordinator**, Happy Harry's, A Walgreens Pharmacy, Perryville, MD

- Plan, coordinate and implement clinical services in a community pharmacy setting
- Provide disease-state management and medication therapy management services
- Manage daily activities and operations at the Pharmacy Patient Care Center
- Serve as preceptor for pharmacy residents and students
- Assist in dispensing and training other pharmacists on clinical programs

May 2000 – May 2005

**Certified Community Pharmacy Technician**, Giant Pharmacy, Rockville, MD

- Processed prescriptions and assisted in filling and dispensing medications
- Called physician's office for prescription refill authorization
- Assisted customers with OTC products selection

May 2001 – Aug 2003

**Pharmacy Technician**, Shady Grove Adventist Hospital, Rockville, MD

- Filled unit-dose orders for medication cart and performed cart exchange
- Pre-packed unit dose and refilled medications for Pyxis and code cart
- Processed and delivered missing dose requests; performed unit inspections

## TEACHING EXPERIENCE

Jul 2006 – present

**Clinical Assistant Professor**, Department of Pharmacy Practice and Science, University of Maryland School of Pharmacy, Baltimore, MD

- Precept students completing community and advanced community pharmaceutical care clerkship rotations
- Evaluate students on patient care, presentations and drug information responses

Jul 2005 – Jun 2006

**Clinical Instructor**, Department of Pharmacy Practice and Science, University of Maryland School of Pharmacy, Baltimore, MD

- Precepted students completing ambulatory and longitudinal care clerkship rotations
- Taught and evaluate students on physical assessment skills
- Assessed students on medication administration counseling and technique

Jan – May 2006

**Clinical Instructor**, Department of Pharmacy Practice, Bernard J. Dunn School of Pharmacy, Shenandoah University, Winchester, VA

- Precepted students completing community and ambulatory care experiential rotation
- Evaluated students on patient care, presentations and journal club activities

Sept – Dec 2004

**Teaching Assistant**, Pharmacy Practice Laboratory, Department of Pharmacy Practice and Science, University of Maryland School of Pharmacy, Baltimore, MD

- Instructed students on prescriptions dispensing process and patient counseling
- Assessed students' abilities to process and dispense prescriptions and counsel patient
- Prepared prescriptions and quizzes for pharmacy practice laboratory sessions

Sept – Dec 2003

- Teaching Assistant**, Effective Leadership and Advocacy, Department of Pharmacy Practice and Science, University of Maryland School of Pharmacy, Baltimore, MD
- Assisted with video-conferencing and oriented students to the use of Blackboard™
  - Developed biographical sketches and introduced guest speakers
  - Facilitated students' debates and provided lists of resources for service projects

Sept 2000 – May 2001

- Teaching Assistant**, Organic Chemistry, Department of Chemistry, The Catholic University of America, Washington, DC
- Helped to monitor and manage organic chemistry laboratory
  - Assisted students in the laboratory experiments

## CLERKSHIP ROTATIONS

Feb 2005

- Administrative/Management**, Maryland Pharmacists Association, Baltimore, MD  
Preceptor: Howard Schiff, R.Ph.
- Helped to prepare for Midyear Meeting and performed various administrative tasks
  - Researched on pharmacy legislative issues and attended Legislative Hearings

Jan 2005

- General Pharmaceutical Care**, Kaiser Permanente Medical Center, Largo, MD  
Preceptor: Cheryl Simmons-Gray, Pharm.D.
- Interviewed patients and reviewed patients' medical charts and medication profiles
  - Assessed patients' medical problems and drug therapy; ordered labs when needed
  - Recommended changes in drug therapy and monitored for safety and efficacy
  - Educated patients on medication regimen and self-monitoring blood glucose devices

Sept 2004

- Institutional Pharmaceutical Care**, National Naval Medical Center, Bethesda, MD  
Preceptor: Cynthia Foggo, R.Ph.
- Collected patient specific-data and assessed medical problems and drug therapy
  - Developed therapeutic plan and monitored treatment for safety and efficacy
  - Participated in daily rounds with physicians, pharmacists, and other health providers
  - Taught basic pharmacology for "Hospital Men" Training Program
  - Provided an inservice presentation for pharmacists and pharmacy technicians

Aug 2004

- Ambulatory Care**, Clinical Center at the National Institutes of Health, Bethesda, MD  
Preceptor: Frank Pucino, Pharm.D.
- Obtained patients' data through interview, medical record, and medication profiles
  - Evaluated patients' drug therapy and recommended changes when necessary
  - Provided patient education and monitored for safety and efficacy of treatment plan
  - Searched the literature and responded to drug information questions
  - Presented a journal club article and an inservice seminar for nurses and pharmacists

Jul – Aug 2004

- Ambulatory Care**, Antithrombosis Clinic at University Health Center, Baltimore, MD  
Preceptor: Stuart Haines, Pharm.D.
- Collected patients' data from interview and charts and assessed drug therapy
  - Recommended and implemented change in drug therapy
  - Monitored therapy for safety and efficacy and triaged patients when necessary
  - Provided patient education and prepared requests for lab data and/or prescriptions

Jul 2004

- Institutional Pharmaceutical Care**, Holy Cross Hospital, Silver Spring, MD  
Preceptor: Donald Yee, R.Ph.

- Gathered patient specific-data on drug, medical, social and family histories
- Assessed patients' medical problems and therapeutic plan
- Developed pharmaceutical care plans and provided patient education
- Followed-up and monitored patients for safety and efficacy of drug therapy

Jun 2004

**Ambulatory Care**, Antithrombosis Clinic at Easton Memorial Hospital, Easton, MD  
Preceptor: Thomas Sisca, Pharm.D.

- Obtained patients' data from interview and charts and evaluated drug therapy
- Recommended treatment plan and monitored for safety and efficacy
- Provided patient education to patients in the clinic
- Prepared and delivered an inservice presentation for pharmacists

Jun 2004

**Community Pharmaceutical Care**, Hill's Drug Store, Easton, MD  
Preceptor: Lisa Townsend, Pharm.D.

- Gathered patient specific-data on drug, medical, social and family histories
- Assessed patients' medical problems and drug therapy
- Developed pharmaceutical care plans and monitored for safety and efficacy
- Advised patients in selecting OTC medications and provided patient education

Dec 2003 – May 2004

**Longitudinal Pharmaceutical Care II**, University Pediatrics Clinic, Baltimore, MD  
Preceptor: Jill Morgan, Pharm.D.

- Interviewed patient's parents for data on drug, medical, social and family histories
- Evaluated the patient's medical problems and drug therapy
- Recommended a patient-specific drug therapy when necessary
- Provided patient education to parents and monitored the patient for six months

Jul 2003

**Safe Medication Order Processing in Community Pharmacy**, Rite Aid Pharmacy, Cambridge, MD

Preceptor: Michael McMahon, R.Ph.

- Received, processed, and filled prescriptions
- counseled patients on their prescription medications
- Assisted the patient in selecting OTC medications and products

Jun 2003

**Safe Medication Order Processing in Institutional Pharmacy**, Holy Cross Hospital, Silver Spring, MD

Preceptor: Trinh Nguyen, R.Ph.

- Received and processed medication orders
- Filled prescriptions and prepared IV admixture

Oct 2002 – May 2003

**Longitudinal Pharmaceutical Care I**, Roland Park Assisted Living, Baltimore, MD  
Preceptor: Deborah Sturpe, Pharm.D.

- Interviewed a patient to collect data on drug, medical, social and family histories
- Evaluated the patient's medical problems and drug therapy
- Provided patient education and monitored the patient for eight months

## PRESENTATIONS

### **Poster Presentations:**

March 19, 2006

**Truong HA**, Layson-Wolf C, Rodriguez de Bittner M et al. *Perceptions of Patients on Medication Therapy Management Services Pertaining to Medicare Part D*. American Pharmacists Association, Annual Meeting and Exposition, San Francisco, CA

December 7, 2004

**Truong HA**, Dinh HD. *Effects of Personal Health Belief, Prescription Coverage, Educational Level, and Language on Medication Use among the Vietnamese-American Elderly.* American Society of Health-System Pharmacists, Midyear Clinical Meeting and Exhibits, Orlando, FL

July 12, 2004

Boyle CJ, **Truong HA**. *Applying Advocacy: A Legislative Experiential Elective.* American Association of Colleges of Pharmacy, Annual Meeting, Salt Lake City, UT

### **Professional Presentations:**

January 6, 2006

*Role of Salmeterol in Asthma Management*  
Journal Club, Veterans Affairs Hospital, Baltimore, MD

September 27, 2005

*Once-a-Month Dose on Bone Day: Considerations of Ibandronate in the Prevention and Treatment of Osteoporosis – ACPE # 025-000-05-063-L04*  
Pharmacotherapy Rounds, University of Maryland School of Pharmacy, Baltimore, MD

September 26, 2005

*Perceptions of Patients on Medication Therapy Management Services Pertaining to Medicare Part D – Research Project Proposal Faculty Presentation*  
University of Maryland School of Pharmacy, Baltimore, MD

August 26, 2005

*Daily versus As-Needed Corticosteroids for Mild Persistent Asthma*  
Journal Club, Veterans Affairs Hospital, Baltimore, MD

April 21, 2005

*Pharmacy Profession Advocacy: To Involve or Not to Involve?*  
Senior Colloquium, University of Maryland School of Pharmacy, Baltimore, MD

September 16, 2004

*Smoking Cessation and Role of the Clinicians*  
National Naval Medical Center, Bethesda, MD

August 18, 2004

*Smoking Cessation and Role of the Clinicians*  
Clinical Center, National Institutes of Health, Bethesda, MD

June 23, 2004

*Use of Antithrombotic Agents During Pregnancy*  
Antithrombosis Services Clinic, Easton Memorial Hospital, Easton, MD

### **Community Presentations:**

November 8, 2005

*Flu and Vaccination* (presented in Vietnamese)  
Vietnamese Senior Citizen Association, Silver Spring, MD

July 13, 2004

*OTC Medications* (presented in Vietnamese)  
Vietnamese Senior Citizen Association, Silver Spring, MD

April 13, 2004

*High Blood Pressure* (presented in Vietnamese)  
Vietnamese Senior Citizen Association, Silver Spring, MD

April 8, 2004

*Stroke Prevention*  
Ellicott City Senior Center, Ellicott City, MD

March 18, 2004

*Eye Medications*  
Ellicott City Senior Center, Ellicott City, MD

March 9, 2004

*Osteoarthritis* (presented in Vietnamese)  
Vietnamese Senior Citizen Association, Silver Spring, MD

March 4, 2004	<i>Osteoarthritis</i> Ellicott City Senior Center, Ellicott City, MD
February 26, 2004	<i>Diabetes</i> Ellicott City Senior Center, Ellicott City, MD
February 12, 2004	<i>Aging and Your Responses to Medications</i> Ellicott City Senior Center, Ellicott City, MD
January 6, 2004	<i>Aging and Your Responses to Medications</i> Montgomery Central Derwood Lion's Club, Derwood, MD
July 19, 2002	<i>Did You Remember to Ask? Questions to Ask Your Healthcare Providers</i> Raphael's House Assisted Living, Rockville, MD
July 12, 2002	<i>Aging and Your Responses to Medications</i> Raphael's House Assisted Living, Rockville, MD
January 14-18, 2002	<i>Five-Day Drug Abuse Education Program</i> 8 <sup>th</sup> Grade Class, Arundel Middle School, Arundel, MD

## PROJECTS

Feb – May 2005	<b>Asian American Health Initiative – Project Assistant for Vietnamese Community</b> Department of Public and Community Health, University of Maryland, College Park and Department of Health and Human Services, Montgomery County, MD Project Director: Ed Hsu, Ph.D. <ul style="list-style-type: none"><li>• Reviewed the translation of a <i>Community Health Needs Survey</i> into Vietnamese</li><li>• Organized an outreach event at a Vietnamese Senior Center to administer surveys</li><li>• Entered survey results into the database of Public Health Informatics Research Lab</li></ul>
Sept – Dec 2003	<b>Development of a Legislative Experiential Elective for Pharm.D. Students</b> University of Maryland School of Pharmacy, Baltimore, MD Advisors: Cynthia Boyle, Pharm.D., Margaret Hayes, M.S., Robert Beardsley, Ph.D. <ul style="list-style-type: none"><li>• Developed a Course Syllabus for a Legislative Experiential Elective Rotation</li><li>• Contacted and met with pharmacist-legislators to recruit preceptors for the course</li></ul>
Jan – Feb 2003	<b>Improving Patient Care and Education in the Vietnamese Elderly Population</b> University of Maryland School of Pharmacy, Baltimore, MD Advisors: Nicole Brandt, Pharm.D., Magaly Rodriguez de Bittner, Pharm.D. <ul style="list-style-type: none"><li>• Translated <i>Eldercare - Patient Education Series</i> Brochure into Vietnamese</li><li>• Created a Health and Medication Use Among the Elderly Questionnaire</li><li>• Organized a Health Fair in the Vietnamese Community</li><li>• Developed patient education materials in Vietnamese</li></ul>

## PROFESSIONAL AFFILIATIONS

2006 – present	<b>Association of Asthma Educators</b>
2003 – present	<b>Phi Lambda Sigma Pharmacy Leadership Society</b>
2001 – present	<b>American Pharmacists Association</b> Academy of Student Pharmacists, New Practitioner Mentor: 2006 – 2007 New Practitioner Network <i>Transitions</i> Editorial Advisory Board, Chair: 2005 – 2006
2001 – present	<b>Maryland Pharmacists Association</b> Professional Development Committee, Co-Chair: 2006 – present Chapter Delegate: 2005 – 2006

2001 – present	<b>American Society of Health-System Pharmacists</b> Reimbursement for Cognitive Services Advisory Group, Member: 2006 – present
2003 – 2005	<b>Student Section of Maryland Public Health Association</b> Co-Founder, President: 2003-2004
2002 – 2005	<b>American Society of Consultant Pharmacists</b>
2002 – 2005	<b>Pharmacy School Education, Assistance and Referral Committee</b>
2001 – 2003	<b>Student Committee on Drug Abuse Education</b> President: 2002-2003, Editor for <i>SCODAE Talk</i> Newsletter: 2003

## PROFESSIONAL EXTRACURRICULAR ACTIVITIES

Feb 2004, 2005, and 2006	<b>Participant</b> , Maryland Pharmacy Legislative Day, Annapolis, MD
Jun 2003, 2004 and 2005	<b>Volunteer</b> , Maryland Pharmacists Association Annual Meeting
Sept 2004 – May 2005	<b>Historian</b> , University of Maryland School of Pharmacy, PharmD Class of 2005
Sept 2002 – May 2005	<b>Member</b> , Students Promoting Awareness
Nov 2001 – Sept 2004	<b>Volunteer</b> , School of Pharmacy Open Houses
Dec 2002 – May 2004	<b>Interviewer</b> , PharmD Program Admission Interviews Panel
Oct 2002 and 2003	<b>Volunteer</b> , School of Pharmacy Annual Alumni Phonathon
Aug 2003	<b>Host</b> , School of Pharmacy Japanese Student Rotations Exchange Program
Oct 2002 – May 2003	<b>Class Liaison</b> , Pharmacy Practice Management Course
Feb 2003	<b>Chairperson</b> , Class Auction Faculty Donations Committee
Aug 2002	<b>Volunteer</b> , School of Pharmacy New Student Orientation
May 2002	<b>Volunteer</b> , Maryland Board of Pharmacy at the 85 <sup>th</sup> Flower Mart & Health Fair
Apr 2002	<b>Volunteer</b> , University of Maryland, Baltimore Health Fair

## COMMUNITY EXTRACURRICULAR ACTIVITIES

2006 – present	<b>Catechist for 7<sup>th</sup> Grade</b> , Our Lady of Vietnam Catholic Church, Silver Spring, MD
2005 – present	<b>Choir Member</b> , Our Lady of Vietnam Catholic Church, Silver Spring, MD
2002 – 2005	<b>Tutor</b> , A Bridge to Academic Excellence, Tutoring Program, Baltimore Metro Areas
Mar and Nov 2004	<b>Assistant Chief Judge</b> , Montgomery County Board of Elections, Rockville, MD
Feb 2004	<b>Volunteer</b> , Hispanic Catholic Center, Silver Spring, MD
Nov 2003	<b>Volunteer</b> , Thanksgiving Campus Clothing Drive and Dinner, Baltimore, MD
Jun 2003	<b>Staff</b> , Vietnamese-American Youth Leadership Conference, Washington, DC
Mar 2003	<b>Volunteer</b> , Round McDonald House Spaghetti Dinner, Baltimore, MD
1999 – 2001	<b>President</b> , Vietnamese Student Association, Catholic University, Washington, DC
1997 – 2001	<b>Volunteer</b> , Shady Grove Hospital Volunteer Services Department, Rockville, MD

## HONORS AND AWARDS

Mar 2006	<b>Merit Presentation Award</b> – American Pharmacists Association Annual Meeting
May 2005	<b>Excellence in Public Health Pharmacy Practice Award</b> – U.S. Public Health Service
May 2005	<b>Frank J. Slama Memorial Award for Excellence in Extracurricular Activities</b> – University of Maryland School of Pharmacy Alumni Association
2003 – 2005	<b>Leadership Awards</b> – University of Maryland School of Pharmacy
Oct 2004	<b>Who's Who Among Students in American Universities and Colleges – 2005 edition</b>
Feb 2004	<b>Leadership Scholarship</b> – Maryland Pharmacists Association
May 2003	<b>Leadership Society Inductee</b> – Phi Lambda Sigma Pharmacy Leadership Society
2000 – 2003	<b>Gates Millennium Scholar</b> – Bill & Melinda Gates Foundation

## COMPUTER SKILLS

Microsoft Word, Excel, Access, PowerPoint, and FrontPage

## LANGUAGES

Fluent in English and Vietnamese